

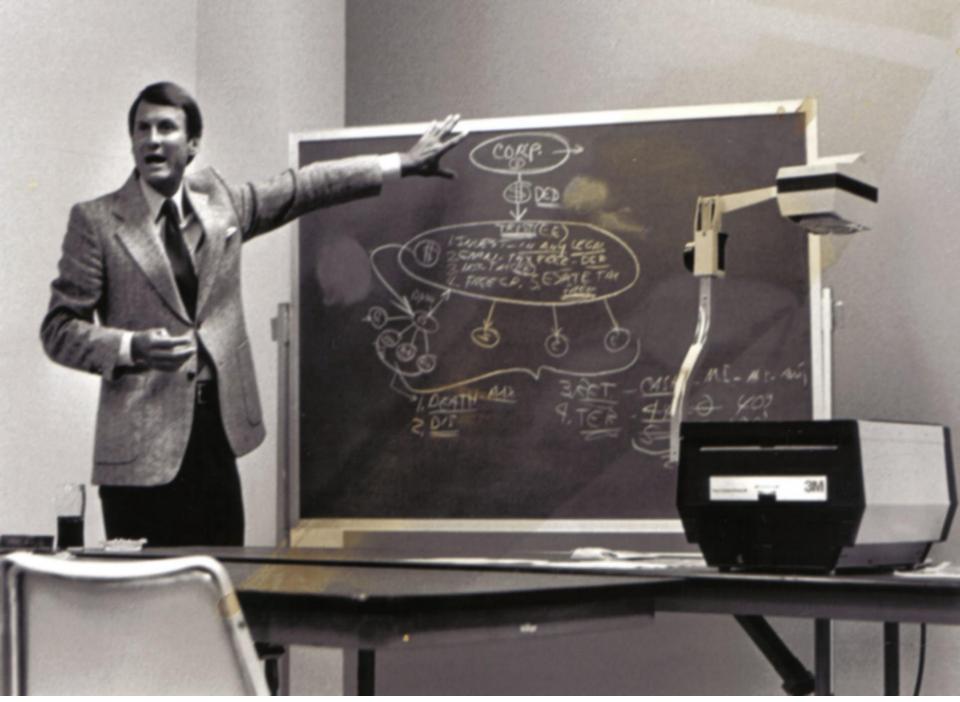
# NH HICKS

#### Legal and Pension Consultants

# How To Build A Successful Retirement Plan Business

**May 2025** 

People Matter & Experience Counts



Copyright NH Hicks

## Building A Successful Retirement Plan Business Agenda

- Why Sell Retirement Plans
- Small Plan Market Opportunity



- How To Win & Retain Business Retirement Plans
- Warning Proper Set Up Is Required
- Decision On Best Investment Provider
- Why Partner With A TPA
- Advisor Value Proposition
- Evaluating Recordkeeper Partners
- Efficient & Effective Plan Reviews
- Insights From Recent Retirement Plan Litigation



## Why Sell Retirement Plans?

- Enhance Business Owner Relationship
  - Introduction Conversation
  - Existing Client in Other Lines of Business
  - Become part of the Business
     Owner's Succession Planning
- Continuous Asset Growth by Monthly Contributions
- Established Trust Relationship with 401(k) Participants to Market Other Business Opportunities









## Small Plan Market Opportunity

Clippings from planadviser article on January 9, 2025



#### Micro-401(k) Plan Market Ripe for Non-Specialist Adviser Growth

The market for 401(k) plans with less than \$5 million in assets is poised to hit 1 million plans by the end of the decade, with wealth advisers poised to capitalize

the micro-plan 401(k) market—those with less than \$5 million in assets—will rise to more than 1 million plans by about 2029, driven in part by state mandates and federal tax incentives, according to a <u>retirement markets</u> report

Non-specialist wealth advisers, in particular, may particularly benefit because they will "capitalize on existing relationships with small business owners to sell retirement plans to these clients,"

<sup>\*</sup> For this webinar defining "Small Plan Market" as start-up to \$5 million of plan assets.

#### How To Win Retirement Plan Business

#### Starts With The Business Owner Relationship





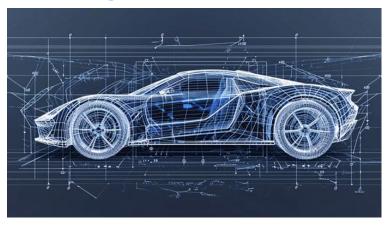
Non-specialist wealth advisers, in particular, may particularly benefit because they will "capitalize on existing relationships with small business owners to sell retirement plans to these clients,"

#### How To Win Retirement Plan Business

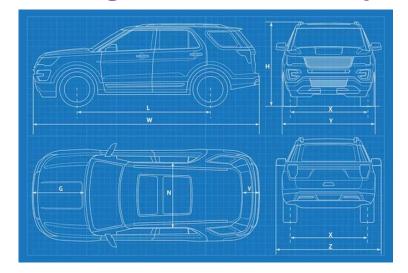
Followed Up By Consulting On Plan Design

Critical 1st Step Is Design ... Not Accessories

Designed For Speed



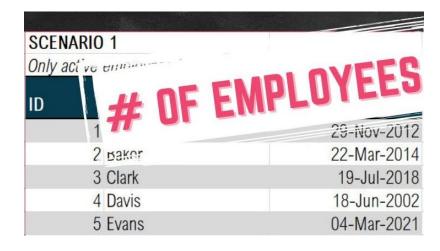
#### Designed For A Family



### Employer Plan Design Considerations

#### Ask The Questions

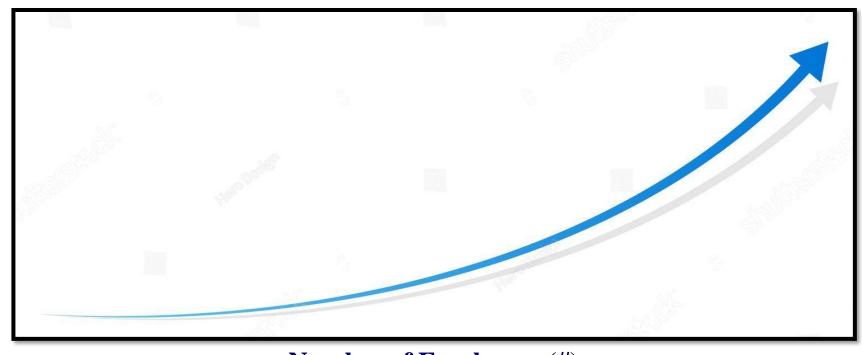








### Plan Design Spectrum



**Number of Employees (#)** 







**Business Owner Tax Plan** 

**Employee Benefit Plan** 

## Table of Limits



	2024	2025
COMPENSATION LIMIT - plan year beginning	345,000	350,000
DC ANNUAL ADDITION LIMIT - plan year ending	69,000	70,000
401(k) DEFERRAL LIMIT - calendar not plan year	23,000	23,500
CATCH-UP DEFERRAL LIMIT - calendar not plan year	7,500	7,500
CATCH-UP LIMIT AGES 60 TO 63 - calendar not plan year	N/A	11,250
DB ANNUAL BENEFIT LIMIT	275,000	280,000
TAXABLE WAGE BASE (EE 6.2% / ER 6.2%)	168,600	176,100
MEDICARE TAX RATE (EE 1.45% / ER 1.45%)	No Limit	No Limit

## Group Testing Classifications



#### HIGHLY COMPENSATED EMPLOYEE (ADP/ACP)

Employee is considered highly compensated if owner in current or prior plan year. Compensation definition only required to be met in prior plan year.

- Over 5% owner
- 2) Any employee (may limit to top 20%)

Spouse or linear relation



#### KEY EMPLOYEE (Top Heavy)

Employee is considered key if meets definition in current plan year.

- Over 5% owner
- Over 1% owner
- Officer (count at least 1)
- Spouse or linear relation

2024 2025

155,000

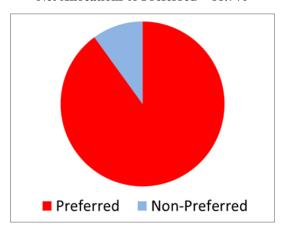
150,000 150,000 220,000

160.000

### 2025 3% SHNEC Max Illustration

Participa	nt Name Age	Pay	Elective Deferral	Safe Harbor	9/0	Profit Sharing	%	Total *
Preferred								
Owner 1	56	\$286,000.00	\$31,000.00	\$0.00	0.00%	\$46,500.00	16.26%	\$77,500.00
Owner 2	60	\$286,000.00	\$34,750.00	\$0.00	0.00%	\$46,500.00	16.26%	\$81,250.00
Preferred -	- Total	\$572,000.00	\$65,750.00	\$0.00		\$93,000.17		\$158,750.00
Non-Prefer	rred							
EE 1	36	\$116,113.00	\$6,967.00	\$3,483.39	3.00%	\$2,322.26	2.00%	\$12,772.65
EE 2	60	\$98,040.00	\$25,500.00	\$2,941.20	3.00%	\$1,960.80	2.00%	\$30,402.00
EE 3	37	\$105,427.00	\$4,091.00	\$3,162.81	3.00%	\$2,108.54	2.00%	\$9,362.35
EE 4	34	\$84,840.00	\$2,915.00	\$2,545.20	3.00%	\$1,696.80	2.00%	\$7,157.00
Non-Prefe	rred - Total	\$404,420.00	\$39,473.00	\$12,132.60		\$8,088.40		\$59,694.00

#### **Net Allocations to Preferred – 88.7%**



#### **Owners Tax Summary**

1. Employer's Combined Marginal Tax Rate:	35.00%
2. Total Deductible Employer Contribution:	\$178,971.17
3. Tax Benefit (1x2):	\$62,639.91
4. After Tax Cost of Contribution (2-3):	\$116,331.26
5. Total Allocations to Preferred:	\$158,750.17
6. Net Economic Benefit <cost> (5-4):</cost>	\$42,418.91

- \* SHNEC plan automatically passes ADP Test and satisfies Top-Heavy Requirements.
- \*\* Illustration passes both Minimum Gateway Contribution 5% corridor and Average Benefits Test.
- \*\*\* Discretionary Profit Sharing of \$8,088 can have up to a 6-year vesting schedule (0%,20%,40%,60%, 80%,100%).

#### How To Win Retirement Plan Business

Know When You Need Your Specialist Team





#### Plan Specifics For Retirement Plan Advisor Interviews

- \$5 Million of Plan Assets
- ➤ 15 Participants
- Multiple Advisors Being Interviewed

"50% split of your advisor fees is better than 0%"

#### How To Retain Retirement Plan Business

### Valuable Service Deliverable To All Company Groups

CEO / Owner(s)



CFO / Accountant



COO / HR Director



**Plan Participants** 



## Warning – Proper Set-Up Is Required









### Decision On Best Investment Provider

### Important Factors To Consider

Number of Employees



Anticipated Average Account Balances



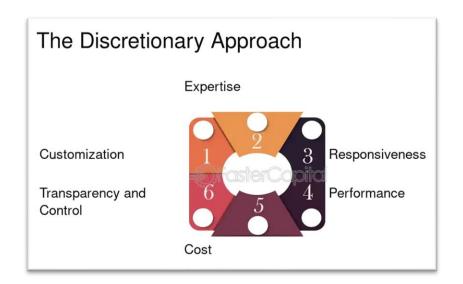
Desired Company Investment Sophistication



Estimated Advisor Time vs Compensation



### Decision On Best Investment Provider





### **Investment Provider Options**

- ➤ Discretionary Investment Management 401(k) FBO

  Accounts Held at Personal Wealth Custodian
- > Traditional Recordkeeping Platform
- ➤ Traditional Recordkeeping Platform with Self-Directed Brokerage Account Window

COMPLIANCE





- Creative Plan Design For 401(k) And Combination 401(k)
   / Defined Benefit Plans
- TPA Consultant Helps You Sell The Plan Design and can Pivot Between Personal Wealth Custodian and Traditional Recordkeeper

TPA Helps You Manage The Ongoing Plan
 Administration and Ever-Changing Regulatory

Accurate Definition of "Unbundled"

### "Specialist Provider Team with Accountability"

**Advisor** 



Client



#### TPA – Administration Specialist



#### **Investment Provider**



<sup>\*</sup> For this webinar defining "Small Plan Market" as start-up to \$5 million of plan assets.

Description of "Bundled"



Accurate Picture of "Bundled"

<u>Advisor</u>



Client



Investment Provider

Not An Administration Specialist



#### <u>Investment Provider</u>



<sup>\*</sup> For this webinar defining "Small Plan Market" as start-up to \$5 million of plan assets.

#### Myth Busters of Big Bundled Cost Savings



Pricing Assumptions		
Total Number of Participant Account Balances	19	
Total Number of Eligible Employees	26	
Plan Assets	\$385,000	

Current Bundled Pricing at RK	Asset %	Dollar \$
Asset Based Fee	0.96%	\$3,696
Flat Dollar Fee	0.78%	\$3,000
Totals	1.74%	\$6,696

TPA Pricing Proposal at Other RK	Asset %	Dollar \$
RK Asset Based Fee	1.03%	\$3,966
TPA Flat Dollar Fee	0.54%	\$2,090
Totals	1.57%	\$6,056

Price Difference Bundled vs TPA	-0.17%	-\$641
---------------------------------	--------	--------

<sup>\*</sup> For this webinar defining "Small Plan Market" as start-up to \$5 million of plan assets.

### What's The Different In Bigger Plan Market

Accurate Picture of "Bundled"

<u>Advisor</u>



**Client With Experienced 401(k) Committee** 



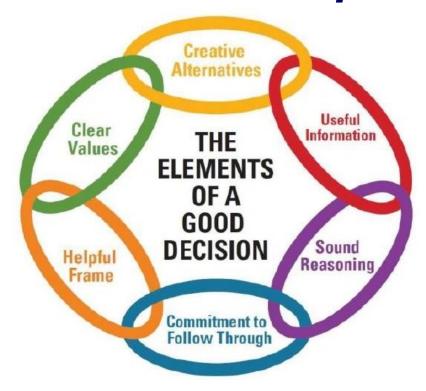
Investment Provider Team Is More Of
An Administration Specialist



**Investment Provider** 



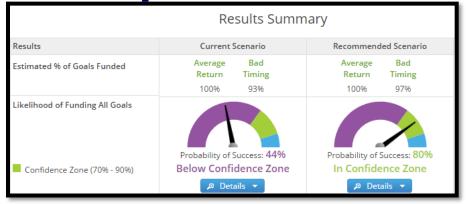
<sup>\*</sup> For this webinar defining "Bigger Plan Market" as plan assets of \$20 million or more.



### Important Decisions to Deliver Excellence

- What Advisor Services are You Going to Provide?
- ➤ What Retirement Plan Services are You Going to Outsource to Strategic Partnerships?

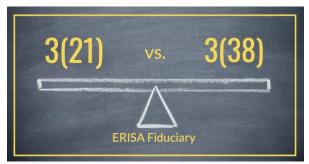




**Investments At 401(k) FBO Personal Wealth Custodian** 

#### **Recommendations**

- Develop 5-6 Actively Managed Risk Based Models for Participants (i.e., Conservative, Moderately-Conservative, Moderate, Moderately-Aggressive, Aggressive)
- Create simplified financial planning process for participants and you can do more robust financial planning for key executives and business owners.
- Search the web for **free participant education and financial wellness resources**. There are good websites available.



HOW FINANCIAL ADVISORS CAN HELP PLAN SPONSORS AS THEIR ERISA FIDUCIARIES						
Type of Fiduclary	Service Typically Provided by:	Service Provided	Fiduciary Has Discretion to Act on Behalf of Sponsor	Liability for Some Plan Activites is Shifted to Fiduciary	Plan Sponsor Retains Liability for Prudent Selection of Hired Fiduciary	
3(21) Fiduciary	Registered Investment Advisor	Investment Guidance	×	×	<b>*</b>	
3(38) Fiduciary	Registered Investment Advisor	Investment Management	~	~	<b>~</b>	

#### **Investment Management At A Traditional Recordkeeper**

#### **Advisor Investment Fiduciary Recommendations**

- ➤ Unless you are part of an advisory team that does **investment monitoring and fund change recommendations**, I would outsource this task to a team of CFAs. This is the **best value for 3 5 bps!**
- Five plan sponsors a **choice**, with the understanding most will likely choose 3(38).
  - 3(21) Fiduciary Advisor: For the **plan sponsor** who desires to review all fund changes and give the **final approval**.
  - 3(38) Investment Manager: For the plan sponsor who prefers **maximum fiduciary protection** and releases final authority on fund changes.



#### A Standardized Investment Policy Statement (IPS)

- You don't need to recreate the wheel, find **standardized templated options** and edit to your own customization.
- Balance your IPS between meaningful investment monitoring process, without being too specific that forces fund changes without advisor discretion.
- Have an **IPS for both 3(21) & 3(38)** with an appropriate language that details roles and responsibilities for each.

#### Advisor Value Proposition Financial Education: Outsource It or Do-It-Yourself? Are you tired of the Do you spend more time Do you struggle to keep your administrative headaches traveling to educate and content current because of caused by running your train clients than managing ever-changing laws and own financial education their money? legislation? program for clients?

#### **Develop A Sustainable Participant Education Strategy**

#### What Are You Offering & How Frequent

- Enrollment Meetings
- > Investment Education
- > 1x1 Consultations via Remote or In-person
- Financial Wellness or Personal Wealth Management Topics
- Financial Planning Using Recordkeeper Tools or Personal Wealth Software ... MGP, E-Money, Naviplan,...



#### **Recordkeeper Partnership Recommendations**

- Carefully decide on 2 or 3 strong partnerships
- ➤ Wholesaler relationships are **vitally important**, and you should have on speed dial
- You want a **service model** of relationship managers (RM) or client service managers (CSM) with **longevity** in their positions and a little turnover as possible





#### **Recordkeeper Tools & Resources Decisions**

- Participant call center with licensed advisors with the ability to give "point-in-time" advice or only technical support
- Financial planning capabilities and retirement plan calculators
- Financial wellness resources
- Fully functioning website and app in multiple languages (if needed)
- Ability to **easily share-screen** and answer questions while seeing exactly what the participant is viewing on the website





#### More Recordkeeper Tools & Resources Decisions

- Education team and comprehensive library of presentation topics via recording or live presentations
- Simple and usable **plan reports** so that you can easily insert them into your plan review presentation

#### Recommendation

Develop a **simple 1-pager** for your plan sponsors that **highlights all the participant education resources** available from you as the advisor combined with the recordkeeper



#### **Annual Plan Review Creation Recommendations**

- > Simple template and time efficient process to assemble
- Effectively use **plan reports from recordkeeper** and enhance with advisor materials as needed
- ➤ Have your provider partners of TPA & recordkeeper RM present for the plan review, it's your one time a year to resell the value of your team
- ➤ Prioritize topics to be presented and you can have supplementary materials that don't necessarily need to be covered in the meeting



#### **Annual Plan Review Content Recommendations**

- Update any plan sponsor key contacts
- ➤ Illicit feedback on performance of the company and retirement plan provider team
- ➤ Have **TPA representative** review plan design, changes to participant census, annual compliance testing, and updates of legislation & compliance
- > Review of most recent quarterly fund report and IPS



#### **Annual Plan Review More Content Recommendations**

- Have recordkeeper RM review participant data reports, retirement readiness scores, highlight resources for plan sponsors & participants, mention new product developments coming soon
- Recap the participant education meetings from the previous year and strategically plan for the coming year based on plan sponsor requests and participant data (i.e., participation & contribution rates, investment allocations, loans, ...)
- Find simple ways to **benchmark plan provider fees** (i.e., Fi 360, 401(k) Book of Averages, per participant RK provider fees)



#### Annual Plan Review After The Meeting

- > Create plan review meeting minutes from a template and send to plan sponsor for their fiduciary file
- ➤ Highlight the **follow up tasks** from the meeting, a **timeline** for completion, and the **provider partners that are responsible** (i.e., education meetings, fund changes, plan amendments, ...)

### Insights From Litigation



#### Quest Diagnostics ERISA Litigation Sept. 25, 2024

The court celebrated specific steps taken by the committee:

- 1. Engaging a fiduciary investment advisor
- 2. Meeting on a quarterly basis to review the plan's funds
- 3. Receiving written **quarterly materials** addressing the market, economy, investment performance, watch list status, and regulatory and legislative updates
- 4. Receiving annual fiduciary trainings
- 5. Retaining meeting minutes



## Plan Set Up Deadlines



#### Adding a New Profit-Sharing Plan (Partnership & S-Corp) for 2024

Deadline: September 15, 2025

#### Adding a New Profit-Sharing Plan (C-Corp) for 2024

Deadline: October 15, 2025

#### Adding a New Defined Benefit Plan for 2024

Deadline: September 15, 2025

#### Adding a New 401(k) Plan for Sole Proprietor for 2024

Deadline: October 15, 2025

#### New Safe Harbor 401(k) Plan for 2025

Deadline: October 1, 2025 (At Least 3 Months in Calendar Year)

#### Adding a Safe Harbor Match 401(k) Plan for January 1, 2026

- Employees 30-day notice requirement
- Plan document by December 31, 2025

## Building A Successful Retirement Plan Business Agenda

- Why Sell Retirement Plans
- Small Plan Market Opportunity



- How To Win & Retain Business Retirement Plans
- Warning Proper Set Up Is Required
- Decision On Best Investment Provider
- Why Partner With A TPA
- Advisor Value Proposition
- Evaluating Recordkeeper Partners
- Efficient & Effective Plan Reviews
- Insights From Recent Retirement Plan Litigation



## Your NH Hicks Marketing Team

#### **Chris Ressa**

(916) 316-5932 <u>cressa@nhhicks.com</u>

#### **Debbie Rath**

(530) 232-3395 <u>drath@nhhicks.com</u>

#### Samantha Nethington

(530) 891-4975 snethington@nhhicks.com

#### **Tom Hicks**

(530) 521-7024 tomhicks@nhhicks.com

www.nhhicks.com

# NH HICKS

Legal and Pension Consultants